

# FilmLab Academy Casting Support Subscription - Terms & Acknowledgement

**Version:** 2.3 AUDITED

**Purpose:** Terms for current FilmLab Academy students and parents/guardians who activate the optional Casting Support Subscription.

## 1. Parties and Eligibility

**Provider:** FilmLab Academy

**ABN:** 42 617 037 715

**Contact:** Please use the main FilmLab Academy contact details or contact form published on the FilmLab Academy website.

**Student name:** \_\_\_\_\_

**Date of birth:** \_\_\_\_\_

**Parent/guardian name, if under 18:** \_\_\_\_\_

**Student/guardian email:** \_\_\_\_\_

**Student/guardian phone:** \_\_\_\_\_

**Class enrolled:** \_\_\_\_\_

Casting Support is available to current FilmLab Academy students only, unless FilmLab agrees otherwise in writing.

For students under 18, a parent or guardian must sign this acknowledgement.

## 2. Relationship With Agency Representation

Casting Support is an optional monthly support service.

Casting Support is separate from FilmLab's Agency Representation Agreement and Agency Onboarding process.

Agency Representation may require Agency Onboarding, required documents, parent/guardian consent for minors and active, accurate and usable profiles on the key casting platforms required by FilmLab.

Casting Support is not required for FilmLab to find, attempt to find, represent or submit students for work.

Students may still be represented or submitted by FilmLab without the Casting Support Subscription where suitable, subject to Agency Onboarding, required documents, platform readiness, role fit, consent, deadlines, capacity and compliance requirements.

## 3. Required Documents Before Services Commence

Before FilmLab provides agency, casting support or submission services, the student or parent/guardian may be required to complete or receive:

1. Information Statement for Work Seekers, Models and Performers
2. FilmLab Information Statement Acknowledgement
3. FilmLab Agency Representation Agreement, if using FilmLab for agency representation or submissions
4. FilmLab Casting Support Subscription Terms & Acknowledgement, if using the optional Casting Support Subscription
5. Parent/guardian consent where the student is under 18
6. Any required platform-specific consent or setup information

FilmLab may be unable to provide services until required documents, consents and platform requirements are complete.

## 4. Purpose of Casting Support

Casting Support is designed to help current FilmLab students prepare stronger audition materials and improve self-tape and audition presentation.

Casting Support may help students prepare stronger materials and present themselves professionally when suitable opportunities arise.

It is not payment for auditions, submissions, roles, paid work, representation outcomes or guaranteed casting outcomes.

## 5. Subscription Services

Subscribers may receive support services including:

- self-tape feedback for up to 3 takes per audition
- basic lighting, framing, audio and presentation guidance
- wardrobe, makeup and slate guidance
- physical movement guidance based on the script or sides
- guidance around eyeline, tempo, physicality and clarity of intention
- casting profile presentation support
- guidance around headshots, reels, measurements, credits and submission materials
- showcase listing while enrolled and in good standing, where suitable

Feedback is intended to be concise, practical and suitable for quick turnaround.

Casting Support does not replace private coaching, acting classes, production direction, professional editing or professional headshot/showreel services.

## 6. Agency Onboarding Fee

The separate **Agency Onboarding** fee is a one-time \$50 administration and setup fee.

This fee may cover platform setup or setup assistance, linking the performer to FilmLab's agency/representative profiles where required, checking profile information, collecting and saving signed documents, adding the student to compliance records, setting up communication pathways, and checking whether platform profiles are active, linked and usable.

The Agency Onboarding fee is not payment for auditions, role submissions, finding work, callbacks, bookings, paid work or guaranteed outcomes.

## 7. Price and Billing

The Casting Support Subscription is **\$50 per month**.

Billing terms:

- monthly recurring subscription
- cancel anytime
- cancellation stops future billing
- failed payments may pause support services until resolved
- pro-rata treatment only applies where supported by FilmLab's payment system or confirmed in writing

Refunds may be considered where services were unavailable due to FilmLab error. Otherwise, fees are generally non-refundable once support services have been delivered or made available.

## 8. Casting Platforms and Third-Party Fees

Casting Support may include guidance around casting platform presentation and profile readiness.

For students using FilmLab for Agency Representation, active, accurate and usable profiles on key casting platforms required by FilmLab may be required before FilmLab can submit through those agency channels.

Platforms currently used or required by FilmLab may include:

- Altai
- Showcast
- Casting Networks
- other future platforms where discussed with the student/parent

Current platform understanding:

- Altai is currently understood to be free for performers where applicable.
- Casting Networks may have free and paid options.
- Showcast is a paid performer platform and must be active if required for submission.

Third-party platform fees, subscriptions, upgrades or paid features are not included in FilmLab's Agency Onboarding fee or Casting Support Subscription.

Parents/students are responsible for paying third-party platform fees directly unless FilmLab agrees to facilitate payment and on-charge the cost.

FilmLab may still be the submitting agency or representative even where the parent/student pays a platform fee directly.

If a platform profile is inactive, unpaid, incomplete, incorrect or not linked, FilmLab may be unable to submit through that platform.

Future platform requirements will be discussed with the student/parent before any new paid platform setup or paid platform requirement is introduced.

## 9. What Is Not Included

The Casting Support Subscription does not include:

- audition coaching
- filming self-tapes
- directing performances
- editing self-tapes
- submission packaging or uploading unless separately agreed
- paid platform fees or upgrades
- professional headshots
- showreel production
- guaranteed submissions
- guaranteed auditions
- guaranteed callbacks
- guaranteed bookings

- guaranteed paid work
- guaranteed casting outcomes
- priority access to opportunities

Additional audition services may be booked separately where available.

## 10. Forward-Only Consideration

Forward-Only Consideration is available for represented FilmLab students who have completed Agency Onboarding, required documents and required casting platform readiness, but who do not subscribe to the optional Casting Support Subscription.

Forward-Only Consideration is for represented/onboarded students who already have complete, ready-to-submit materials and do not require audition preparation support.

Forward-Only Consideration does not include Casting Support services such as self-tape feedback, audition preparation notes, wardrobe/makeup/slate guidance, chasing missing materials, correcting links, editing, uploading, filming, priority communication or active audition support.

Students using Forward-Only Consideration must provide complete materials correctly and on time.

Forward-Only Consideration is subject to role fit, consent, deadlines, capacity and compliance requirements.

## 11. Turnaround and Materials

Students should provide complete materials as early as possible and at least 1 hour before the submission cut-off where practical.

FilmLab may be unable to process incomplete, inaccessible, incorrectly labelled or late materials.

Preferred format may include:

- unlisted YouTube self-tape link
- PDF acting CV
- two JPG headshots
- reel link, if available
- any requested sides or production-specific information
- parent or guardian consent if under 18

## 12. Commission on Paid Work

Casting Support fees are separate from any lawful commission that may apply under the Agency Representation Agreement.

If a student has an external agent, FilmLab charges 0% commission.

If the student does not have an external agent, and FilmLab is the submitting agency for a paid booking, FilmLab may charge up to 10% commission on that paid booking, where permitted and agreed in the relevant documents.

FilmLab does not charge commission on unpaid roles, and no double commission applies.

## 13. Privacy and Consent

FilmLab may use student information for casting support, agency representation where authorised, submissions, communication, record keeping, compliance and related FilmLab purposes.

For students under 18, parent or guardian consent may be required before materials are shared or submitted.

## 14. No Guarantee

FilmLab does not guarantee:

- submissions
- auditions
- callbacks
- bookings
- roles
- paid work
- casting outcomes
- response from casting directors or producers
- acceptance onto or continued availability of any third-party platform

All representation, submissions and support are subject to role fit, consent, platform readiness, deadlines, capacity and compliance requirements.

## 15. Acknowledgement

By signing below, I acknowledge and agree that:

- I have read and understood these Casting Support Subscription Terms & Acknowledgement.
- I understand Casting Support is an optional monthly support service.
- I understand Casting Support is not required for FilmLab to represent, find, attempt to find, or submit students for work.
- I understand Agency Representation may require Agency Onboarding, required documents and required casting platform readiness.
- I understand Casting Support does not guarantee submissions, auditions, callbacks, bookings, roles, paid work or casting outcomes.
- I understand third-party platform fees are separate from FilmLab fees.
- I understand commission may apply only where permitted and agreed in the relevant documents.
- I confirm the information provided is accurate and current.

## 16. Signatures

**Student name:** \_\_\_\_\_

**Student signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Parent/guardian name, if under 18:** \_\_\_\_\_

**Parent/guardian signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**FilmLab representative name:** \_\_\_\_\_

**FilmLab representative signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_